



Helping to ensure trust in IoT solutions.

Sierra Wireless

As a major global IoT solutions provider, Sierra Wireless utilizes manufacturing facilities around the world — delivering innovative technologies that are enhancing operational efficiencies and customer experiences for some of the world's leading organizations.

The Canadian-based multinational, which is particularly proud of its nearly 30-year record of building trusted client relationships across an array of industries, was forced to take decisive action as its operations, including manufacturing, were temporarily disrupted in March 2021 by a ransomware attack on the company's internal IT systems and corporate website.

Sierra Wireless immediately countered the attack — turning to KPMG firms' cyber-incident response specialists from Canada and the UK to assist with response and recovery efforts.

Sierra Wireless leaders worked closely with KPMG's cyber professionals to resolve the root cause of the ransomware attack and contain and recover the disrupted operations. As part of the larger recovery effort, KPMG firms were able to prioritize and recover Sierra's manufacturing operations within days. In the wake of the incident, KPMG and Sierra Wireless professionals worked together to enhance Sierra's IT operations and cyber-security program.

Sierra Wireless' IoT solutions help customers in industries such as transportation, healthcare, industrial manufacturing, and energy transform and thrive in today's connected economy. The timely actions taken in response to this incident helped maintain the trust of these customers in the security of Sierra Wireless' IoT solutions.

Is it time to transform your cyber-security program?

“I'm proud of the efforts of our IT team and external advisors as they successfully mitigated the attack and restored operations that were affected by the incident.”

Sam Cochrane

Chief Financial Officer at Sierra Wireless

