



# TaxNewsFlash

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## National Taxpayer Advocate report to Congress identifying taxpayer challenges

The National Taxpayer Advocate Erin M. Collins today released her report to Congress identifying taxpayer challenges—focusing on the taxpayer implications of processing and refund delays.

As noted in a related IRS release—[IR-2022-11](#) (January 12, 2022)—the report to Congress calls the calendar year 2021 “the most challenging year taxpayers and tax professionals have ever experienced.” The report also states that tens of millions of taxpayers experienced delays in the processing of their returns, and with 77% of individual taxpayers receiving refunds, “processing delays translated directly into refund delays.”

The National Taxpayer Advocate submits two reports to Congress each year: an annual report, delivered in January, and an objectives report, delivered in June. Because the Taxpayer Advocate Services is an independent organization within the IRS, these reports are delivered to the Senate Finance Committee and the House Ways and Means Committee with no prior review or comment from the IRS Commissioner, the IRS Oversight Board, the Treasury Secretary or any other Treasury officer or employee or the Office of Management and Budget.

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