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IRS suspends certain administrative procedures (COVID-19)

The IRS announced the suspension of certain administrative procedures in response to the coronavirus (COVID) pandemic.

- A directive memorandum (LB&I-04-0320-0007) issued by the IRS Large Business and International (LB&I) division announces the suspension of “information document request” (IDR) enforcement procedures through July 15, 2020, for taxpayers that are unable to respond timely to an IDR request because of the coronavirus pandemic. The LB&I directive gives managers discretion to continue the enforcement process in certain instances—such as in cases with short statutes of limitations, listed transactions, or fraud development.
- The IRS has suspended, until further notice, certain “helplines” including the “Practitioner Priority Service” (PPS), the e-Services help desk line, and the e-Services, FIRE and AIR system help desks.
- The IRS has temporarily suspended acceptance of new income verification express services (IVES) requests, and reports delays with existing IVES processing as well as CAF number authorizations. Practitioners with e-Services accounts and with client authorization can access the Transcript Delivery System to obtain prior-year transcripts.

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