



Licensing and Permitting

Public Sector



Streamlined, online business solutions for regulatory agencies



Streamline

Self-service access for members to manage licenses and permits 24/7 without employee oversight



Automate

Automate tedious, manual processes to help gain service and workflow productivity



Track

Simplify management and access to the status of applications, renewals and disciplinary action



Connect

Create streamlined dialogue between regulatory agencies and professionals



Analyze

Gain insights into licenses and permits for regulatory agencies and their respective members through Power BI



Monitor

Built-in quality assurance tools that help empower, staff, and provide oversight and public protection

KPMG provides a rich case management and workflow automation solution used by regulatory agencies to streamline the licensing and permitting processes that promote greater protection of the public. The solution includes a portal for licensees to self manage, track and renew their licenses and applications. It also includes a data repository that enables the public to view and learn about current licensees, as well as back-end capabilities that provide regulatory agencies with powerful organizational insights regarding compliance.

Through the portal, the general public can:

- Complete an online pre-assessment checklist
- Submit an application
- Submit a complaint
- Search the public register
- Read the latest blogs and news

Additionally, members can:

- Renew memberships
- Make changes to their profile
- Make payments
- Participate in online discussion forums

Regulatory agency administrators can:

- Manage memberships, including suspending, revoking, and reinstating
- Send automated notifications to members
- Manage complaints
- Make changes to the public register
- Publish blog and news articles
- Process fees
- View Power BI dashboards and reports

- Manage committees
- Manage professional conduct
- Manage quality assurance
- Manage documents via SharePoint

Contact us

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