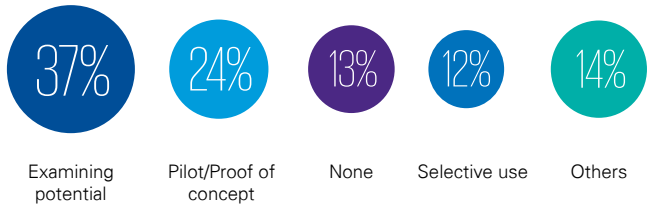




The use of cognitive technologies is a priority

Nearly 50 percent of organizations aim to use cognitive automation approaches at scale within 3 years, while 29 percent anticipate selective use only. Some 10 percent plan to launch pilots and proof of concept projects.*

Cognitive/AI use in Q4 2017



Cognitive/AI use in 2020

