

Changes in the delivery services of the Hungarian Post due to the pandemic crisis

2020. március 26.
KPMG Legal Tóásó Ügyvédi Iroda

New measures regarding the addresses concerned by mandatory home quarantine

According to the new announcement of the Hungarian Post, **all personal deliveries are suspended** to addresses concerned by mandatory home quarantine (homes designated by red warning notices) and a **new order of delivery** is to be introduced in such cases as follows:

- ✓ **Registered and insured mail with declared values**
- ✓ **Official documents**
- ✓ **Vouchers** (pension, payment, foreign, international)
- ✓ **Packages**



Not to be delivered during the quarantine period

- Persons entitled to get the mail, unaffected by the quarantine, may receive them at designated delivery points.
- Mail will be delivered after the quarantine period based on general rules of delivery.

- ✓ **Ordinary mail**



To be delivered in mail boxes during the quarantine period

Further measures

Priority services for 60+ persons

Persons over 60 years of age will have priority in accessing the post office services within the first hour after the opening of the post office.

From 25 March

Telephone helpdesk services are limited, therefore electronic means of communication (e-mail, online forms) are preferred

From 25 March

Bank card payment – paytouch (pos terminal) payment limit increased

From 15 April

Should you have any questions feel free to contact us.

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