

### Challenges in procurement & logistics due to the Covid-19 pandemic



Owing to the coronavirus pandemic (SARS-CoV-2), the health care system faces challenges which could not have been foreseen and are currently placing a heavy burden on processes, particularly in hospitals. For instance, intensive care capacities have to be expanded quickly to ensure continued care in the event of increased patient numbers. In addition, the demand for protective equipment and hygiene products has increased massively. Purchasing and materials management have to implement fast, pragmatic solutions to avoid bottlenecks in hospitals.

### Affected business areas



#### Procurement/Purchasing

Lack of supply sources, export restrictions and disruptions in supply of protective equipment and consumables, for instance

#### Logistics/warehousing:

Changed internal logistics processes due to new consumption structures, increased delivery volumes, lack of storage capacity, refusal to implement decentralised deliveries

#### Personnel

Staffing bottlenecks, intensified by staff shortages due to quarantine combined with partly absent structures for working from home, employees being assigned to medical area

### Our clients' key issues



- How do I ensure the supply of materials even alongside increasing patient numbers?
- How do I create sufficient and secure storage capacity?
- How do I ensure functioning in-house logistics?
- How do I achieve demand and consumption transparency for critical materials?
- How can I secure necessary staffing requirements by shifting resources or using synergies?
- How high are my compliance risks in procurement in these dynamic times?

## KPMG team of experts: Our support



- Operational support for the procurement function through to assuming activities in a shared service centre
- Market research and market analysis for critical products
- Conceptual design and rapid implementation of adapted goods received, warehouse and distribution logistics as well as new inventory methods
- Provision of user-friendly IT applications to quickly automate and secure document flows
- Consolidated staff planning including alternative external resources
- Setting up an ad-hoc risk and compliance controlling for purchasing and materials management as well as a communication concept

## Your contacts



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