

Case study: Microsoft D365FO implementation and Master Data Management



Client: International luxury good manufacturer



Industry: Luxury Goods



Project: Microsoft D365FO implementation and Master Data Management

Initial Situation

- The client is a global luxury product manufacturer with approx. 3'000 employees in more than 20 countries
- The client wants to create a harmonized organization, processes and solutions, increased business effectiveness, operational efficiency, and facilitate a better customer experience
- The client decided to work with KPMG to benefit from local experts having strong legal knowledge combined with experienced teams: an industrialized approach designed to allow scalability and accelerated deployment progress enabled the client to reach their strategic goal faster

Approach

- Usage of One Global Method for implementing Microsoft D365FO core solution in 23 different countries including Master Data Management
- Align implementation strategy with affiliates ensuring commitment
- Capture local (legal) requirements to make sure they are picked up in the core solution
- Create an industrialized approach to perform multiple parallel roll-outs
- Tailored migration approach and cutover by country

Results & Client benefit

- Combining local experts with experienced teams: The local KPMG countries are involved with the project in the specific country; this results in a strong legal knowledge and a good cultural fit
- Balanced governance and standardization: Thanks to a robust global governance that strikes the right tone between central control and local flexibility
- Industrialized approach: Designed for optimal implementation scalability
- Accelerated deployment progress enabled the client to improve consistency and transparency faster
- Standardized data migration and cutover approach
- Harmonized data management and migration contributed to improved data quality per affiliate