

Management Consulting

Work anywhere, together

As working anywhere becomes business as usual, organizations lag behind when it comes to creating a comprehensive strategy to ensure success. Companies must rethink what, how and where the work gets done and by whom to maximize the benefits as well as mitigate the risks.

One thing is clear, some form of remote work is here to stay. While many organizations successfully navigated the rapid shift towards working anywhere, most have not taken significant and comprehensive steps to fully adapt to the new working model. If businesses want to turn remote work into a competitive advantage, it's time to adapt.

As companies determine how flexible their remote work strategy should be and how closely it approaches work anywhere, they should consider several key questions:

- How does your operating model need to change? Do you need to consider any new roles and responsibilities?
- Which governance structure for the new operating model best optimizes stability while ensuring high quality outputs?
- Are physical office locations still required or should you consider virtual service delivery centers?
- How should the execution of your processes change? Which additional steps and controls are needed?
- Which additional digital and IT solutions are required to execute critical business processes virtually and to strengthen collaboration across our workforce?
- How should you modify procurement operations to equip remote staff with the necessary equipment and consumables?
- What specific opportunities to reduce costs are linked to taking advantage of the new situation?





Your challenges

We are seeing clients face the following issues as a result of shifting to remote work during the COVID-19 pandemic:

→ Considering the process and the cost of on-site vs. off-site

The cost of office space is high, but employees occupy only a fraction of the existing office capacity. Shared service centers established in cost favorable locations lose significance.

→ Adapting controls and compliance to mitigate new risks

Remote work requires new process controls to mitigate risks and to ensure compliance. At the same time, there are more risks linked to workforce management and interacting with both internal and external clients, which need to be addressed.

→ Closing the digital gap

The digital work environment requires new solutions that ensure the effective collaboration between employees as well as their ability to serve clients while maintaining an increased level of security.

→ Steering the business based on a centralized, robust data architecture

The low quality of data maintained across multiple ERP platforms and the lack of easy central access to performance metrics creates a substantial manual workload and prevents informed, quick decision making.



How KPMG can help you

We have the expertise and experience to provide your organization with integrated, technology-supported solutions designed to address today's challenges. Our experts offer:

Business support functions transformation

Re-evaluate your operating model for business support functions to define the optimal mix of on-site and off-site service delivery while considering robust governance and cost efficiencies.

Process re-design and automation

Optimize processes for business support functions end-to-end to enable effective and efficient process execution based on a global blueprint by leveraging automated, ERP-enabled controls.

Digital transformation

Redesign delivery platforms to enable greater digitalization and automation across the business value chain. Accelerate the move to the Cloud for greater resilience and deployment of efficient, secure collaboration tools.

Technology solution transformation

Optimize your legacy system infrastructure and build capabilities that enable business steering based on high quality, easily accessible data. Prioritize your transformation journey by selecting solutions that will help you achieve quick wins.

Your benefits



→ Enterprise Application

- ERP strategy
- ERP transformation
- Quality assurance in investments
- Master data management solution design

→ Supply Chain Management

- Supply chain management
- Procurement transformation
- Simplification and cost to serve
- Logistics network design

→ Finance Strategy & Transformation

- Operating model optimization, incl. shared service centers and outsourcing solutions
- Finance transformation roadmap and benchmarking
- Process optimization, automation and compliance assurance
- Enabling of business partnering and definition of supporting roles
- Business performance steering logic and tools

→ Digital Transformation

- Digital and IT strategy
- IT target operating model design
- Software asset management
- Program assurance
- IT support for M&A activities

Contact

KPMG AG

Räffelstrasse 28
PO Box
8036 Zurich

Thomas Oschlisniok

Partner
Finance Strategy &
Transformation
+41 58 249 20 52
thomasoschlisniok@kpmg.com

Marcin Jakubowski

Director
Finance Strategy &
Transformation
+41 58 249 27 38
mjakubowski@kpmg.com

Christian Walch

Director
Enterprise Solutions
+41 58 249 59 90
cwalch@kpmg.com

Veit Schulz

Director
Head of Digital Transformation
+41 58 249 32 74
vschulz@kpmg.com

Nicole Bazzanella

Manager
Change Management
+41 58 249 41 37
nbazzanella@kpmg.com

Caroline Lebrecht

Senior Consultant
Enterprise Solutions
+41 58 249 74 81
clebrecht@kpmg.com

kpmg.ch

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