

The future of finance

Organizational agility

September 2021

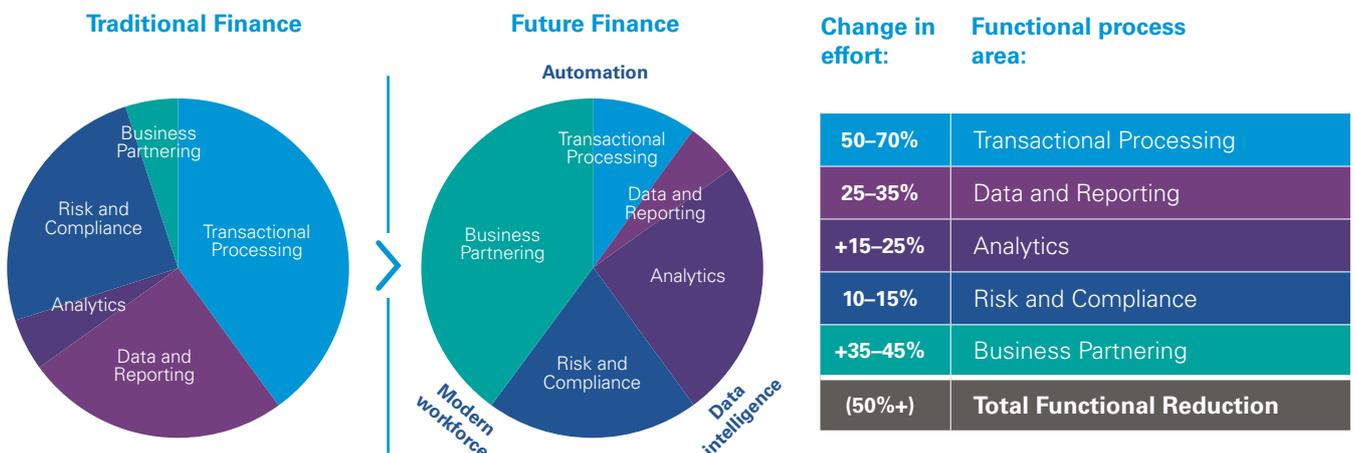
Why is the Finance delivery model changing?

Finance must constantly disrupt and transform itself not just to meet, **but to predict and rapidly respond** to changing market demands and global challenges. Embracing internal and external disruptors and enablers, and changing Finance's delivery strategy can **allow leading Finance functions to elevate their role** and provide more value-add services.

 <p>Embrace disruption & enablers ...</p> <ul style="list-style-type: none"> • Cloud everywhere • Artificial intelligence • Data intelligence • Technology-enabled collaboration • Natural disasters and pandemics 	 <p>Evolve the services & role of Finance ...</p> <ul style="list-style-type: none"> • Lead enterprise performance • New capital allocation approaches • Data mgmt. and monetization • Build and deploy finance solutions • Manage digital workforce 	 <p>Flex the delivery model ...</p> <ul style="list-style-type: none"> • Boundary-less delivery • Automate versus labor arbitrage • Everything as a service • Reduced need for colocation • Gig economy; contingent workforce 	 <p>Focus on skills and partnerships ...</p> <ul style="list-style-type: none"> • Transactional layer marginalized • Simplified organization structures • Higher-skilled, specialized labor • Cross-functional business acumen • Evolved talent mgmt. strategy
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What does this really mean?

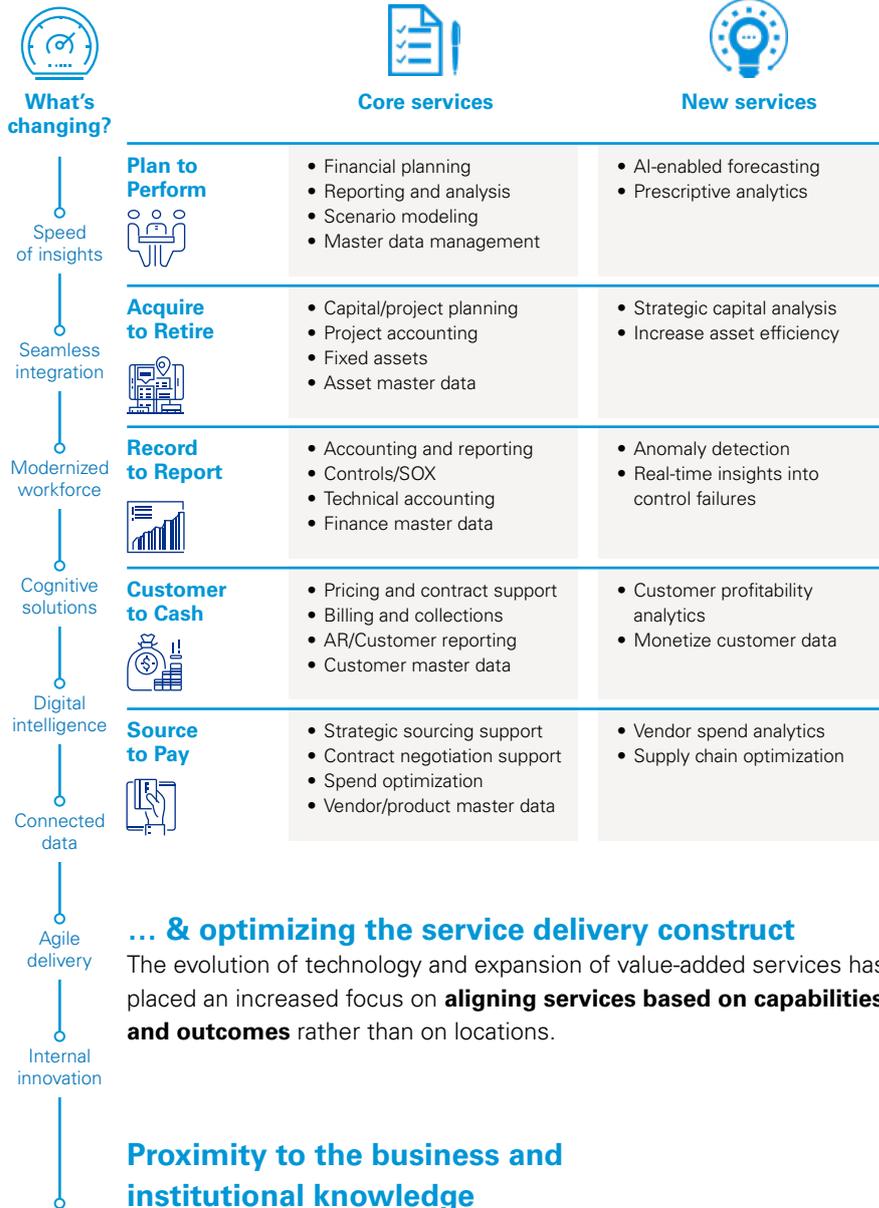
Finance has the ability to reduce their total costs whilst **increasing their scope of services in more value-adding activities** such as business partnering and analytics.



By embracing disruptors such as emerging technologies, Finance can reallocate time spent on transactional activities and increase their focus to **support customer demands**.

Evolving the Finance services...

Finance can now reduce time spent on transactional processing and reporting to instead expand their scope to additional **value-added services**



What should you be thinking about?

- How are you managing the impact of disruption on your operating model?
- How are you evaluating automation opportunities and assessing the impact on existing processes?
- What are the incremental services that Finance can provide to support your evolving business?
- What are the new roles, skills, and competencies needed, what impact does this have on the current workforce?
- How are you defining your journey to transition towards a digitally-enabled service delivery model?

Contact us

Kevin de Verteuil

Partner
Financial Services Transformation
+41 58 249 77 86
kevindeverteuil@kpmg.com

Mathilde Droz-Bartholet

Manager
Financial Services Transformation
+41 58 249 61 71
mdroz@kpmg.com

[kpmg.ch/futurefinance](https://www.kpmg.ch/futurefinance)

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