



ERP Quality Assurance

Enterprise Applications



Companies are investing heavily in implementing and updating their ERP environment. The major challenge in these programs is to deliver the defined benefits on time and within the allocated budget. KPMG has a well-established method to assist clients in avoiding the pitfalls in such projects. By providing Quality Assurance Reviews we can provide early warnings and recommendations to client senior management, thereby increasing the chance of success.

Potential Client Issues

- Will the program deliver the value and benefits that the board has invested in?
- Is the overall ERP portfolio achievable within the desired time scale?
- Is the business engaged, does it understand the ERP transformation journey and will it accept the solution?
- Will standardized processes be implemented and will they be workable?
- Have the game-changing risks and issues been identified and mitigated against?
- Is your system integrator bringing the best of their service and capability to your organization?
- Will the program run according to the budget?
Can the plan be trusted?

How can we help ?

Assuring the project is on track

Reconfirming the business case at various points throughout the project helps to ensure that your program is delivering the needed business value.

Minimizing risks

For each phase within your program (prepare, explore, realize, deploy) we create a predefined checklist to ensure that a tollgate can be passed. This ensures that the project remains under control.

Focus on key deliverables

Our experts take a detailed look at your project's key deliverables and give you concrete and tangible recommendations on identified areas for improvement.

Why KPMG ?

KPMG supports organizations in the different aspects of ERP programs, including the implementation itself as well as the crucial phases before (strategy/high-level design) and after (monitoring). Our extensive expertise makes us the right choice to perform a QA role in a ERP implementation process. Our business focus will ensure that your ERP program is aligned with business goals and that the required change is solidly embedded within the organization.

Credentials

Multinational pharmaceutical company

KPMG supported this company during a global ERP transformation program in the areas of data migration, MDM, test management and internal control.

2016

Nutrition, health and wellness company

KPMG provided guidance to the firm during a global SAP deployment initiative by providing subject matter expertise and ongoing quality assurance.

2016

Global bio-pharmaceutical company

KPMG provided management with independent feedback on risks and issues for a business process optimization program, helping them to integrate previously outsourced processes.

2016

Multinational pharmaceutical company

Within an ERP implementation program, KPMG reviewed project governance, data migration and IS/technology, flagging up areas worthy of focus to the Steering Committee.

2016

Quality Assurance Service Overview



Walk Along

We offer quality assurance during the program by providing continuous feedback and monitoring its progress and quality on an ongoing basis. This option is preferred for clients who want to embed our leading methodology within their program.



Tollgate Review

For each stage gate within a project, we ensure that the project can move on to the next stage by performing a specific tollgate review. This includes defining clear success criteria and reviewing whether they have been met in order for the gate to be passed.



Project Assessment

We can conduct a one-time assessment and provide an independent opinion about the current project status, including offering recommendations on how to improve quality. This one-off or periodic service is designed to identify key project risks and recommend actions for improving program quality.



Deep Dives

We offer expert reviews on specific parts of the project, giving detailed in-depth recommendations for selected themes. This is especially designed to address high-risk elements within an integration.

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