Companies are investing heavily in implementing and updating their ERP environment. The major challenge in these programs is to deliver the defined benefits on time and within the allocated budget. KPMG has a well-established method to assist clients in avoiding the pitfalls in such projects. By providing Quality Assurance Reviews we can provide early warnings and recommendations to client senior management, thereby increasing the chance of success.

Potential Client Issues

- Will the program deliver the value and benefits that the board has invested in?
- Is the overall ERP portfolio achievable within the desired time scale?
- Is the business engaged, does it understand the ERP transformation journey and will it accept the solution?
- Will standardized processes be implemented and will they be workable?
- Have the game-changing risks and issues been identified and mitigated against?
- Is your system integrator bringing the best of their service and capability to your organization?
- Will the program run according to the budget? Can the plan be trusted?

How can we help?

**Assuring the project is on track**
Reconfirming the business case at various points throughout the project helps to ensure that your program is delivering the needed business value.

**Minimizing risks**
For each phase within your program (prepare, explore, realize, deploy) we create a predefined checklist to ensure that a tollgate can be passed. This ensures that the project remains under control.

**Focus on key deliverables**
Our experts take a detailed look at your project’s key deliverables and give you concrete and tangible recommendations on identified areas for improvement.

Why KPMG?

KPMG supports organizations in the different aspects of ERP programs, including the implementation itself as well as the crucial phases before (strategy/high-level design) and after (monitoring). Our extensive expertise makes us the right choice to perform a QA role in an ERP implementation process. Our business focus will ensure that your ERP program is aligned with business goals and that the required change is solidly embedded within the organization.
Credentials

**Multinational pharmaceutical company**

KPMG supported this company during a global ERP transformation program in the areas of data migration, MDM, test management and internal control.

**Nutrition, health and wellness company**

KPMG provided guidance to the firm during a global SAP deployment initiative by providing subject matter expertise and ongoing quality assurance.

**Global bio-pharmaceutical company**

KPMG provided management with independent feedback on risks and issues for a business process optimization program, helping them to integrate previously outsourced processes.

**Multinational pharmaceutical company**

Within an ERP implementation program, KPMG reviewed project governance, data migration and IS/technology, flagging up areas worthy of focus to the Steering Committee.

Quality Assurance Service Overview

**Walk Along**

We offer quality assurance during the program by providing continuous feedback and monitoring its progress and quality on an ongoing basis. This option is preferred for clients who want to embed our leading methodology within their program.

**Tollgate Review**

For each stage gate within a project, we ensure that the project can move on to the next stage by performing a specific tollgate review. This includes defining clear success criteria and reviewing whether they have been met in order for the gate to be passed.

**Project Assessment**

We can conduct a one-time assessment and provide an independent opinion about the current project status, including offering recommendations on how to improve quality. This one-off or periodic service is designed to identify key project risks and recommend actions for improving program quality.

**Deep Dives**

We offer expert reviews on specific parts of the project, giving detailed in-depth recommendations for selected themes. This is especially designed to address high-risk elements within an integration.

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Contact

**KPMG AG**

Badenerstrasse 172
PO Box
CH-8036 Zurich

kpmg.ch/consulting

**René Koets**

Partner
Consulting

+41 58 249 42 69
rkoets2@kpmg.com

**Johan Steenstra**

Director
Consulting

+41 58 249 57 29
johannessteenstra@kpmg.com

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