



# Business Continuity support

Sustain your organization's resilience  
in times of crisis



Your priorities right now are keeping your people safe, delivering services and products, and keeping your businesses afloat.

## We understand what you are facing

Many businesses have contingency plans that were developed with an eye on more common disruptions such as power outages, unavailability of facilities, and the downtime of production equipment. However, prolonged disruptions due to unforeseen "once-in-a-lifetime" events with macro-disruption may challenge the adequacy of your plans and the preparedness of your people to deal with them.

Your teams are busy dealing with situations they have never encountered before and many feel overwhelmed. They do not have time to consider what areas are not being addressed because the known issues are so time-consuming.

You are in uncharted territory since there is no playbook, but these challenging times can be navigated successfully.

## The help you need, the way you need it

KPMG has the multidisciplinary capabilities to help your teams not only with enhancing your organizational resilience, but also with the effectiveness of your current response and recovery efforts, providing the experience and capacity you need in these challenging times to reduce the downside impact to your businesses.

We can provide immediate and/or temporary capacity as a managed service or staff augmentation:

- With managed capacity, you determine the amount of support you need based on a pre-negotiated hourly or daily rate.
- With staff augmentation, you acquire the services of a selected professional(s) with the technical and/or functional capabilities you need, typically to support an existing team.

## Where we can help

### Quick business continuity diagnostic

- Review your response to date, ability to sustain the response for an extended period and identify new or better solutions to continue to manage business disruption
- Identify key risks, potential red flags, and improvement areas.

### Business continuity PMO

- Help you through our Project Management Office (PMO) services to expedite your continuity, response, and recovery initiatives by helping coordinate, direct, and control your efforts.

### Continuity, incident and crisis management

- Leverage our experienced team to augment your business functions in executing your Business Continuity, Incident Response, and Crisis Management plans and ongoing activities.

### Emergency cloud deployment

- Help enable secure access to internal systems and environments not previously available for widespread company-wide remote access.

### Recovery plan development

- Help you define recovery plans, return to work transition, and operating model changes to resume a "new normal" for business operations

## Key contacts

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