



Customs Academy Session 5

17 November 2022

With you today...



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What is "customs" about?

"Customs" is about managing the business critical process within companies related to the the financial, legal and operational impact of cross-border movements of goods.





Customs Academy

5 sessions to raise awareness on customs and supply chain VAT for cross-border movement of goods

Session
13 October 2022.

Introduction indirect tax & supply chain

- When are we dealing with customs & VAT
- Basic customs concepts
- Basic VAT concepts



O2 Session 20 October 2022

How are import duties calculated?

- Product classification and commodity codes
- Customs origin (preferential and nonpreferential)
- · Customs valuation



Session 27 October 2022

How to save on import duties?

- Tariff engineering
- Use of free trade agreements
- Tariff suspension / quota
- · Returning goods relief
- Customs special procedures
- Temporary admission

O4 Session 10 November 2022

Declarations, broker management and technology

- Customs declaration
- · Broker management
- Technology, automation and self-filing



Customs risks and how to deal with them

- Fines, liabilities and sanctions
- How to setup an intern due diligence and control process
- AEO why and how
- Industry experience and best practices; a testimonial



What we will cover today...

- Risks and liabilities related to Customs
- Risk and liabilities related to supply chain VAT
- How to manage supply chains in uncertain times
- Setting up an internal compliance program and how AEO can help
- Customs risk management in practice a testimonial



Customs risks and liabilities

Wrong tariff classification of a product

Product Decking board composed of: waste wood fibres (60 %) recycled plastics (30 %) non-plastic additives (10 %)



Answer

Product

Decking board composed of:

- waste wood fibres (60 %)
- recycled plastics (30 %)
- non-plastic additives (10 %)



Answer

A decking board is to be classified as floor coverings of plastics.

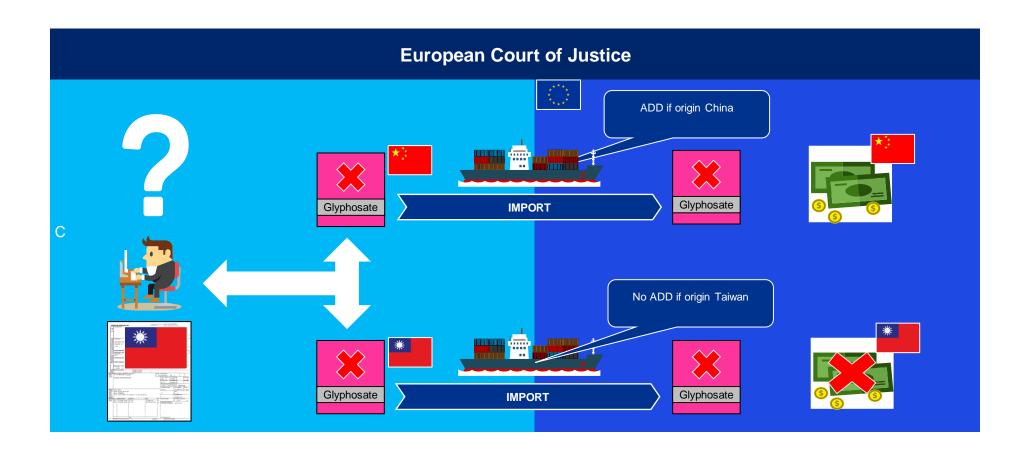
The wood fibres are a filler

The plastic holds the wood fibres

The plastic gives the product its **essential character**



Anti-dumping duties (ADD) on imported goods



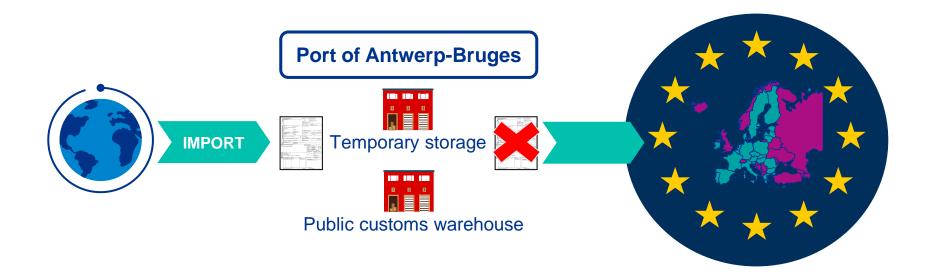


Undervaluation of imported goods

European Court of Justice Customs valuation check: - accounting records and proof of payment = OK - customs value vs average statiscal value = NOK Result: customs value to be based on higher statistical value

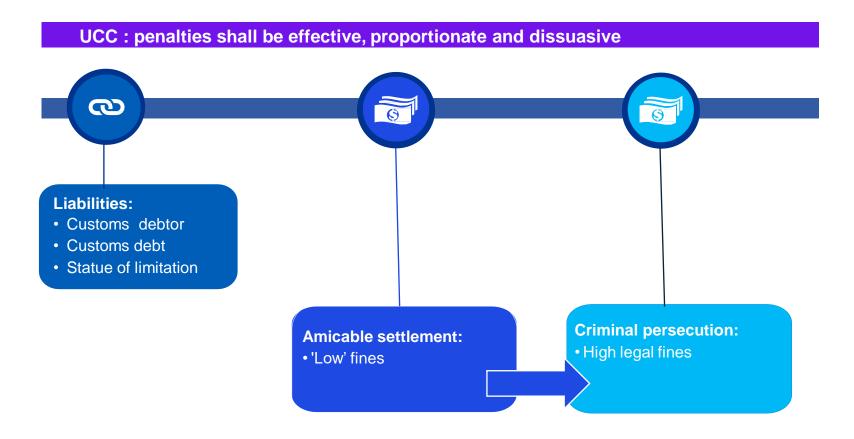


Unlawful removal of imported goods





Liabilities, fines, sanctions & appeal

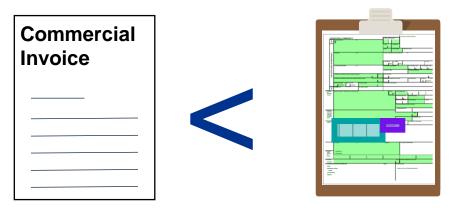




02 VAT risks and liabilities

"War stories" - what can go wrong

- Company A has an VAT import deferral license (E.T. 14000)
 - no need to pay the VAT at moment of importation of goods (no VAT pre-financing)
 - Belgian VAT will be paid (and deducted) through the Belgian VAT return
 - however, VAT accounted for on the basis of the commercial invoice (instead of import document)



Issue: VAT taxable amount was too low

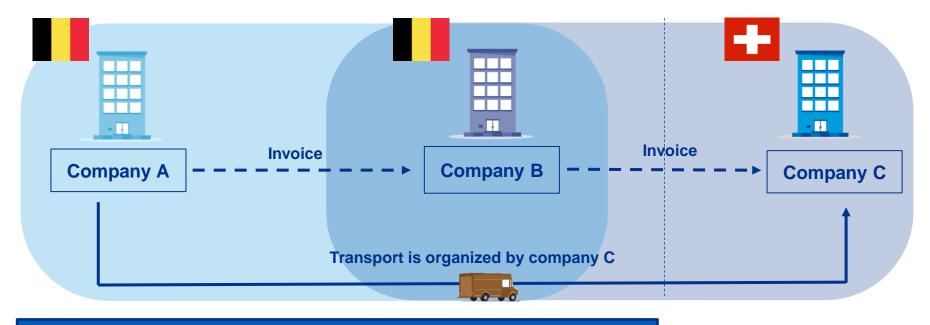


Risk: VAT authorities can claim the following:

- VAT: underpaid VAT however, the VAT will be immediately compensated.
- Fines: 10% on the underpaid VAT.
- Interest: 0,8% per month on the underpaid VAT



"War stories" - what can go wrong



Issue: VAT exemption incorrectly applied by company A

Risk: VAT authorities can claim the following:

- VAT: 21% VAT (which can potentially be recovered from party B)
- Fines: 10% on the unpaid VAT.
- Interest: 0,8% per month on the unpaid VAT



Spontaneous regularization

Spontaneous regularization



No fines





Late payment interest remains due

→ however in practice not always claimed by the VAT authorities

Spontaneous regularization



Flexible approach by the VAT authorities





Waiver/reduction of fines and interest

No fines imposed in case the following conditions are simultaneously met:

- 1. Specific category of infractions (e.g. reverse charge infractions);
- 2. it is the first infraction of this nature, in a reference period of 4 years;
- 3. the taxpayer acted in good faith, i.e. the infraction was not committed with the intention of tax evasion or fraud. Good faith is always assumed, the contrary needs to be proven by the VAT authorities;
- 4. an individual and motived request for waiver of the fine is submitted by the taxpayer to the competent authority;
- 5. at the time of submitting such request, the taxpayer must have fulfilled the sanctioned obligation and must have submitted all his VAT returns.



If the conditions are not met, still possible to ask for a waiver/reduction of the fines.



Waiver/reduction of late payment interest is more difficult.



03 Supply chain risks



Managing Supply Chains in Uncertain Times

Achieving Operational Excellence in Uncertain Environments

November, 2022



Table of contents

01	Recent Supply Chain Risk Events	3
02	ESG Related Regulations	9
03	A Practical Approach to SC Risk Management	15
04	How to Build Supply Chain Resilience	22



3.1 Recent Supply Chain Risk Events

Supply Chains Subject to & Creating More Risk than Ever

Events

Supply Chains could rely on suppliers in countries with (unexpected) **political instability or sanctions.** For example the impact of the Russia-Ukraine war on supply chains will be huge.

Supply Chains are grappling with **pandemic disrupted logistics**, as seen during the recent COVID pandemic.

Some other recent events with impact:

- BREXIT
- Snow storm Texas, US
- Fire at a Semiconductor plant in Japan
- Ever Given blocks Suez Canal



ESG & Regulations

Supply Chains must address risk from **new regulations.** Recently, a lot of ESG related regulation is being implemented by governments. The German supply chain due diligence act is one of the most prominent.

Supply Chains need to ensure that downstream suppliers do not create environmental, social and governance (ESG) risk.

3.2 ESG Related Regulations

ESG in Supply Chains

Climate & environment



- Finance trend
 - Environmental risks converge with financial risks
 - · Scope 3 emissions
 - Disclose emissions from suppliers
 - Follow Corporate Sustainability Reporting Directive (CSRD)
- 2. Data availability
 - · Better tracking and evaluation
 - · Use of new technologies
- 3. Net Zero commitments
 - New regulation and standardization, created to measure claims
- 4. Trade
 - ESG: breaking point in trade talks
 - E.g.: holdup EU-Mercusor trade talks or US allows EU higher export for clean steel

Beyond Climate

Biodiversity and water attracts more attention

- Over half of global GDP is dependent on nature
- Taskforce on Nature-related Financial Disclosures, similar to the Task Force on Climate-Related Financial Disclosures (TCFD)

Water supply will become key factor in supply chain security. Concerns about drought, flooding & energy access.



Human Rights



International Labor Organization (ILO) created the Declaration on Fundamental Principles and Right at Work. But **voluntary efforts** are **ineffective.**

EU is getting involved:

- Working on supply chain due diligence proposal
 - 1. Stronger Corporate Governance
 - 2. Block market distorting practices
 - Tackle global challenges with US
 - 4. Improve supply chain security
- EU Global Humans Right Sanctions Regime
- European Conflict Minerals Act
- Consider decoupling from China
- Pressure from the people



ESG Related Regulation



Coming up:

EU Directive on Corporate Due Diligence ; \$211 Bill (Canada) ;

SEC Climate Disclosure Proposal (US)

2010

California
Transparency in
Supply Chain
(US)

2015

Modern Slavery Act (UK) 2019

Modern Slavery Act (Australia) 2021

Carbon Border Adjustment Mechanism (EU) 2022

Child Labor Due Diligence Act (Netherlands) 2022

Transparency Act (Norway) 2023

German Supply Chain Due Diligence Act (Germany)

2005

EU Emissions Trading System (EU) 2014

Non-Financial Reporting Directive (EU) 2017

Law on Duty of Vigilance (France) 2020

Global Human Rights Sanctions Regime (EU) 2021

Corporate
Sustainability
Reporting
Directive (EU)

2022

Ordinance on

Due Diligence and Transparency (Switzerland) 2022

EU Conflict Minerals Act (EU)



Zoom-in: Carbon Border Adjustment Mechanism

Reason for implementation

- · Prevent carbon leakage into EU
- · Less stringent environmental and climate policies in non-EU countries
- · Help reach EU climate targets of 2030 & 2050
- Equal treatment for products made in EU and imports from elsewhere

Carbon Border Adjustment Mechanism (%) High level explanation • EU importers need proof of clean production or pay an 'Eco' tax

EU ETS Complement

- · Price of certificates based on weekly average auction price of EU Emission Trading System
- Equal treatment for EU producers and importers (who do not pay under the EU **Emission Trading System)**

Implementation & sectors

- · Will be introduced gradually
- · Iron, steel, cement, fertilizer, aluminum and electricity generation

Impact

 Multinationals will not move local. production facilities and investigate greening of supply chain



• EU importers have to purchase carbon

certificates in advance

Zoom-in: The German Supply Chain Due Diligence Act

First of its kind

- Prior supply chain legislation goals mostly voluntary, company self- enforced
- Legislation was never this broad and impactful, mostly focused on part of ESG
- · Significant penalties can be incurred

High level explanation

- Act requires compliance with human rights and prevention of environmental degradation
- Annual reporting to German Government on regulated activities

Scope of the due diligence act

- Companies need to track the full supply chain, also outside the own organization
- · Tier one suppliers require heavy due diligence
- · Lower tier, more graduated due diligence

Responsibility of company

- Observe ESG risks within the supply chain
- Take measures to prevent and mitigate violations
- Set up grievance mechanisms

Impact

 Multinationals might consider moving a regional office but EU is implementing similar legislation





A Practical Approach to SC Risk Management

Common Supply Chain Risk Challenges: Where to Start?





Two Approaches to Managing Risk



Policy interventions have only minor impact because bottlenecks are:

- 1. Compounding & mutually reinforcing
- 2. Not confined to any one country

There are two types of approaches that can be utilized to tackle these challenges:



Reactive Approach

To overcome the current concerns faced in the supply of raw materials, and ensure uninterrupted availability of materials, it is necessary to develop new suppliers and have a deep understanding of existing suppliers conditions:

- Find and collaborate with new suppliers
- Deep insights into existing supplier database
- Innovation: no known supplier to meet demand / new technology
- Capacity: existing supplier is at maximum capacity
- · Emergency: risk mitigation, unexpected events



Predictive Approach

To effectively respond to supply chain risks, it is necessary to combine multiple risk elements to formulate a **resilient supply chain strategy**. Key elements include:

- Increase visibility and transparency in the supply chain to identify vulnerabilities
- Quantify the impact of potential risks and simulate mitigation strategies to determine their effectiveness
- Establish a supply chain risk management governance model Resilient operating model policies & procedures, roles & responsibilities, etc.
- Develop and standardize risk management processes
- Leverage technology to foster collaboration and information sharing

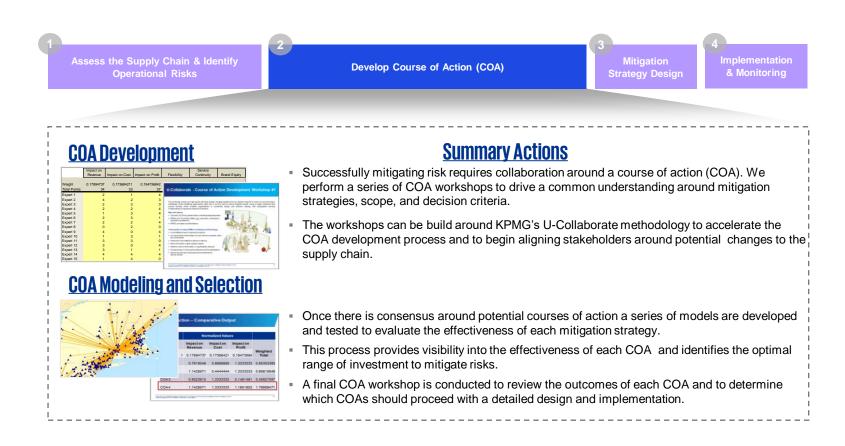


Predictive Approach: Supply Chain Resilience (SCR)





Predictive Approach: Supply Chain Resilience (SCR)





Predictive Approach: Supply Chain Resilience (SCR)



Develop Course of Action (COA)

Mitigation Strategy Design

Implementation & Monitoring

Mitigation Strategy Design



Implementation & Monitoring



Summary Actions

- A detailed design effort is required to bring together the organization's approved Courses of Action into a single resilient operating model.
- The process includes identifying and assessing changes to the operating model, functions, roles & responsibilities, and technologies
- Key deliverables include an updated impact analysis, detailed business case, a supply chain risk control framework (highlighting the necessary changes across the enterprise), and a detailed implementation plan and risk dashboard.
- In our experience, companies must be prepared for change prior to implementing supply chain risk mitigation strategies. To prepare the organization, we leverage KPMG's Change Management methodology and proven communications techniques to ready the organization for the implementation
- Once complete, the organization is well positioned to monitor the supply chain on an on-going basis using standardized key risk performance measures
- Supply chain data is then refreshed on a monthly and quarterly basis



3.4 How to Build Supply Chain Resilience

Building Supply Chain Resilience

Create full supply chain visibility

- Be aware of your Tier 1 Suppliers as well as lower Tier suppliers
- · Understand & minimize supplier related risks
- · Third party risk management solutions
- Procurement technologies can help in formalizing relationships and reducing risk (e.g. Coupa, SAP Ariba, Ivalua, etc.)
- Make use of tools that can visualize the supply chain mapping and store all relevant value chain data such as certificates, actors, etc. (e.g. KPMG Origins)





Supply Chain Resilience

Network modelling

- · Understand costs, timings, risks and benefits of the different strategies
- · Tactically allocate capacity & create flexibility in sourcing
- Digital solutions such as Llamasoft can support in modelling your supply chain & demand and allow to make improvements to the design





- Improve your master data by reducing duplicates & categorizing (spare) materials
- Allows for quick reaction in case of unexpected issues, i.e. by identifying nearby (spare) parts or potential substitutes



Technologies such as the Creactives AI can help in attaining these goals

Supply chain planning

- Improved sales & operations planning, demand management, operational planning & scheduling
- Can be enabled with technologies such as OMP, SAP IBP, etc.



The KPMG Supply Chain Portfolio

Supply Chain Operating Model



Plan

Make

Deliver

Maintain





Digitalization & Transformation of Supply Chain

Value determined through a holistic and transparent supply chain platform

- Review operating model
- Digital transformation
- · Supply risks & resilience
- · Eliminate waste



S&OP Working Capital

Working Capital analysis, including a comprehensive financing planning

- · Optimize planning & forecasting
- Inventory reduction





Manufacturing Digital Twin

Fact based method to validate both the as-is and to-be performance of the supply chain

- · Optimize production based on changing parameters
- · Use cases to optimize throughput and/or energy consumption



Supply Chain Network Design

Sound Supply Chain segmentation methodology resulting in measurable improvements

- · Network modelling to optimize costs & CO2 footprint
- · Customer centric transformation

LLamasoft







Spare Parts Management

Planning operating model to make proactive business tradeoff and improvement decisions

 End to end management and optimization of spare parts



SUSTAINABILITY













How to deal with these risks?

Setting up an internal compliance program

How to deal with customs risks?

"If you think compliance is expensive: try non-compliance"

former US Deputy Attorney General Paul McNulty



How can we mitigate the customs risks?

- Clear roles & responsibilities (RACI)
- Sufficient knowledge and training
- Access to necessary "tools" (e.g. time, software, consultant, etc.)
- Documented customs procedures
- Internal procedure on 'Customs due diligence & management controls'
- Apply for BTIs or rulings in cases of uncertainty
- Management to audit the process

- Checklist and selection criteria for brokers and 3PL's
- Ensure responsibility for error is covered in a written contract with the agent
- Power of attorney for representation
- KPI's for customs compliance
- Instruct customs brokers in writing (template)

External risk management

- Check entries for errors and request amendment (escalation)
- Request your official customs data reports

Internal risk management



Fines and sanctions



- Late-payment interest
- High legal fines
- Seizure of goods
- Supply chain disruptions
- Reputational damage





Five basic questions for internal controls...

How do you manage your customs related risks?

A step-by-step working procedure, including control plans

Who is responsible for the task, for reviewing and approving? procedures, documents, etc.

3

When are activities and procedures checked?

e.g. monthly post-clearance checks, discussing findings, taking remedy actions, updating and upgrading procedures, etc.

4

What are the supporting documents?

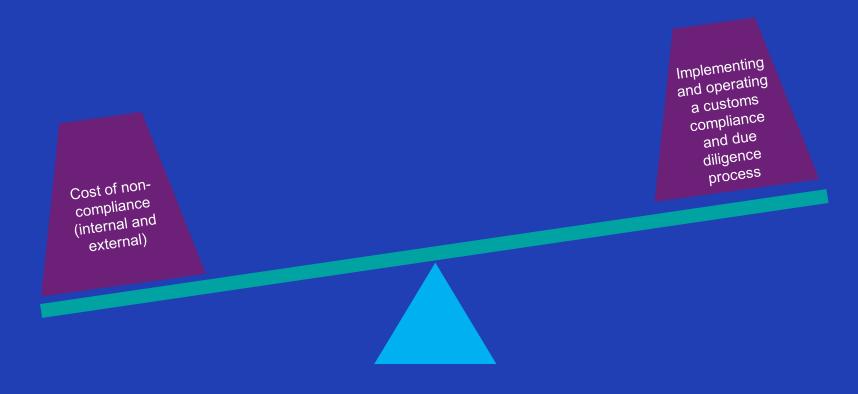
Demonstrating that the implemented procedures are both effective and operational

5

<u>Where</u> do you save all supporting documents, forms, control result report? e.g. archiving, IT system, databases, etc.



A tailor made approach





Some examples...Documented customs procedures

Global policies

- Tariff Classification
- Origin of Goods
- Customs Valuation
- Export Control and Restrictive Measures
- Anti-dumping and Countervailing Duties
- Knowledge and training

Standard Operating Procedures

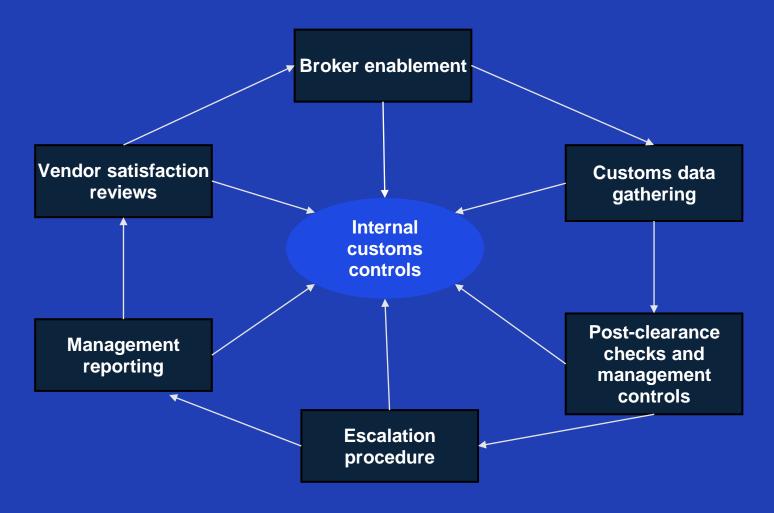
- Export Procedure
- Import Procedure
- Transit Procedure
- Customs Warehousing Procedure
- Broker Management

Due diligence and management reporting

- Customs RACI
- Trade quality procedures
- Broker enablement
- Post-clearance checks
- Management controls
- Escalation procedure
- Management reporting
- Vendor satisfaction



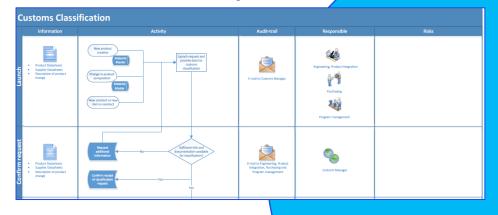
Some examples...Customs due diligence program





Bring everything together....

Documented procedures



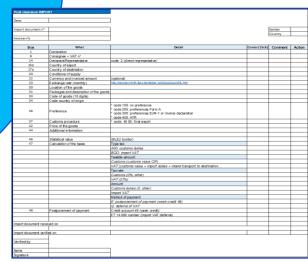
Broker KPI's

	Key performance indicator	Declarations	Risk to business	Description/calculation
1	Number (and/or %) of customs declarations subject to internal review by agent post-clearance	IM/EX	Medium	Number (and/or %) of customs declarations which have been reviewed post-submission by the broker, per reference period (e.g. monthly or quarterly). Purpose is to ensure a regular check sample of 5% (or minimum 2 – 5 entries) of the customs declarations.
2	Number (and/or %) of customs declarations selected for review by the (local) Customs Authorities and general post- importation audit enquiries received	IM/EX	Medium	Number (and/or %) of customs declarations selected for control at the port (split by type of request, document review so, physical inspection of the goods) by the Customs Authorities, and also post-importation verification queries from the Authorities. Purpose is to highlight trends in Authorities review.
3	Number of import declarations subsequently amended post clearance and value of customs duty additionally due/refunded	IM		Number and customs duty impact of import declarations subsequently requiring amendment post clearance. Purpose is to ensure that import declarations are correctly filed.
4	Number of export declarations subsequently amended post clearance	EX	High	Number of export declarations subsequently requiring amendment post clearance, e.g. due to incorrectly declared invoice value. Purpose to ensure that export declarations are correctly filed.
5	Timely payment of customs duty deferment	IM	Medium	Timely payment of the customs duty deferment statement (only in case applicable for specific country e.g. UK)

Post-clearance checks

Customs & Trade RACI

				Customs related task	s				
A. Pre-shipment									
Questions	Responsible person	Back-up	Accountable	Consulted	Informed	Procedures	Knowledge / Skills	Tools / Technology	KPMG comments
Customs partnership selection (e.g. customs agents & brokers)									
Customs agent/broker set-up and management									
Trade data - systems managament									
Product classification (incl. determination, validation master data and BTI's)									
Origin marking (incl. origin calculation, validation, master data, LTSD, use of authorizations/registrations)									



Authorized Economic Operator (AEO)

Concept

- —Authorized Economic Operator (AEO)
- —Quality label for customs
- —Reliable partner towards to customs authorities
- —Advantages and simplifications!
- —Based on the global 'SAFE Framework' (WCO), implemented on European level
- —Goal: an entire trade and supply chain of 'reliable' links (E.g. 'green lanes' and 'SBA')

Types AEO

- —AEO customs simplifications (AEO/C)
- —AEO security and safety (AEO/S)
- —AEO customs simplification/security (AEO/F)

Why is AEO important?

- —Since 2016 direct advantages included in EU customs legislation (UCC)
- —Increasing indirect advantages and commercial importance
- —Can be essential in mitigating Brexit customs and supply chain impact





Advantages of AEO

Direct advantages



Indirect advantages

- Decrease in number of customs controls
 - SEDA
 - System Based Approach (SBA)
 - priority treatments during customs controls/choice of place of control
- Reduction or waiver of financial guarantee
- (Easier) access to customs authorizations and simplifications
 - Comply with (certain) conditions AEO-C or dispose of an AEO-C authorisation
- 'EiDR' exempted from the notification and presentation of the goods
- Alternative proof of exit (export VAT exemption)
- Specific advantages AEO-S:
 - Reduced Obligations Safety & Security
 - Mutual recognition (US, Japan, China, etc.)
- Easier access to Customs Data

- Commercial advantage
- transparency and visibility in the logistic chain ('marketing asset')
- improving internal procedures, stock management and customer service
- Control of internal customs risks and possible savings and optimizations



AEO criteria



The absence of any serious infringement or repeated infringements of customs legislation and taxation rules, including no record of serious criminal offences relating to the economic activity of the applicant.

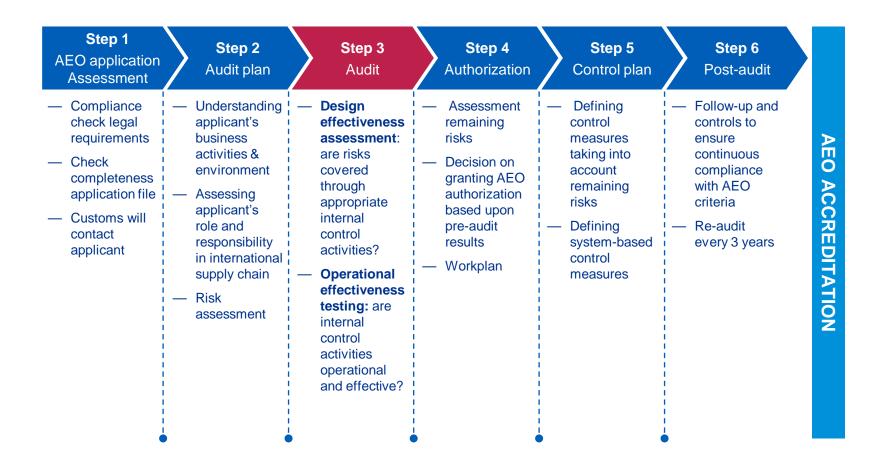
The demonstration by the applicant of a high level of control of his or her operations and of the flow of goods, by means of a system of managing commercial and, where appropriate, transport records, which allows appropriate customs controls.

Financial solvency, which shall be deemed to be proven where the applicant has good financial standing, which enables him or her to fulfil his or her commitments, with due regard to the characteristics of the type of business activity concerned

Practical standards of competence or professional qualifications directly related to the activity carried out.

Appropriate security and safety standards, which shall be considered as fulfilled where the applicant demonstrates that he or she maintains appropriate measures to ensure the security and safety of the international supply chain including in the areas of physical integrity and access controls, logistical processes and handling of specific types of goods, personnel and identification of his or her business partners.

AEO accreditation process





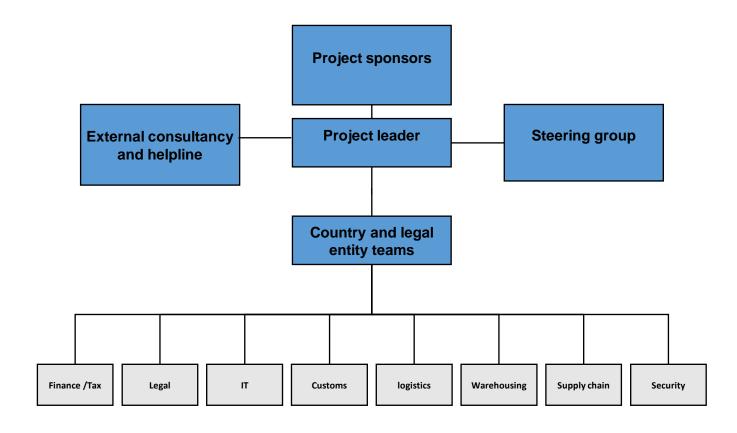
AEO application file

Application form Annexes to application form **Self-assessment form** Working procedures to self-assessment form Control plan to self-assessment form



AEO task distribution

Suggested high-level team structure





Timeline AEO

We estimate the timeline for the AEO application process between six and nine months as a minimum. Please find an example of a high level timeline below.

		2022				
	NOV	DEC	JAN	FEB	MAR	APR
AEO Gap analysis and kick-off workshop						
Remediation work – Implementing new processes and controls, documented procedures etc.						
Preparation of the AEO application file						
Final review and sign-off of the AEO application file						
Submission of AEO application file						
Customs audit schedule and resolution work						
AEO Accreditation received						



AEO key considerations

Key criteria we have to consider at the start

- Which legal entities can/should apply?
- Customs and trade activity in other EU member states? Where to apply?
- Where are the customs records held?
- Access to records and accounts.
- Scope of accreditation? AEO-C and/or AEO-S?
- Target date for accreditation?
- Existing safety/security/quality accreditations.
- **Existing customs procedures**, rulings, guarantees, simplifications approved.
- Is there a quality, process and document management system in place?
- Who are the **key business partners** in the supply chain?
 - Logistics and warehouse providers, other customs 'representation' (agents etc.)
 - How much of logistics/warehousing is outsourced?
 - Are contracts and SLAs in place with all business partners.



An example in practice

Jurgen Delbare Customs & Trade Compliance Manager EMEA, Hologic



Customs and Trade Compliance EMEA

Jurgen Delbare

Customs Risk Management



Customs risk management @ Hologic



A good Customs Risk management is crucial within the complexities of International Trade
Risk assessment is key
 Identify potential risks
 Mitigate issues related to customs laws in countries where we operate in order to avoid Fines and Penalties
■ Import and Export Compliance processes/procedures
 Apply controls internal / external
 Monitoring processes/procedures and revise where needed
Be a trusted partner and be compliant

HOLOGIC[®]

It's all about ...





- ☐ Build a Compliance culture
- ☐ Create awareness on obligations to comply with customs and exports laws and regulations

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AEO



Authorised Economic Operator



Why did we go for AEO?



☐ It started with ... Customs valuation issue

Customs value did not take royalties and TP corrections into account



Customs Valuation procedure?

Customs Valuation Ruling?

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AEO / Business STRATEGY



- ☐ Customs Compliance
 - Import / Export instructions
 - Filing simplifications
 - Integration of new businesses
- ☐ Customs Essentials
 - Customs valuation
 - Classification
 - Origin
- ☐ Customs Governance
 - Broker rationalisation / management
 - Incoterms and identified risks
 - Dual Use
 - Licenses



AEO Compliance



☐ Compliance on Import/Export with specific and detailed customs flows in place	
☐ Working only with AEO certified companies (Forwarders/Brokers/3PL)	
☐ Signed Customs SLA with brokers in place	
☐ B2B relationship with authorities (Customs/VAT)	
☐ Control of customs Operations Inbound/outbound	
☐ Pro-active customs audit	
☐ Known Consignor certificate (security fee savings) for our Hologic owned Warehouse	
☐ License Loading Place Hologic owned Warehouse for Iran destinated goods (BSH)	
☐ Voluntary disclosure of Customs errors / regularisations	



AEO next level



□ AEO for Irish Entity (AEOC) and UK Manchester (AEOS)
 □ Integration acquired companies as AEO entity
 □ Customs clearance automation (CAS)
 □ Customs centralization (3C Customs Project)
 □ Customs simplifications : TAX valuation ruling with Customs authorities
 □ Automation of Trade agreements

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Trade Compliance Procedures



Trade Compliance



Trade compliance means operating within the many global regulations that surround
trading activities and the import and export of products, services and technology.

☐ That means complying with international export, trade, and financial laws

When companies don't comply with trade regulations, they face fines, penalties, and potentially late delivery of their goods



Trade Compliance Procedures







Hologic Trade Compliance





Trade Compliance is very important for Hologic



Trade Compliance is the law
Non-compliance could be costly to our company
Protect our company
Some violations may result in criminal or civil penalties, debarred from future exports, as well as imprisonment
Avoid Fines and Penalties
Stop shipment delays
Don't get placed on government watchlist
Build a Compliance Culture



Never underestimate ...



- ☐ The effects and necessity of implementing an Import and Export Compliance Awareness Program should never be underestimated
- ☐ In today's global, competitive, demanding and dynamic marketplace and its everchanging rules and regulations we must be diligent in this arena in order to advance its mission and comply with the law



Key recommendations





With regards to Trade & Customs

- ☐ The weight of today's regulatory pressures makes robust trade compliance controls especially important for mitigating risk:
 - Protects corporate reputations and employees by facilitating legal and responsible trading
 - Minimises exposure to fines and penalties
 - Promotes customer satisfactions by avoiding shipment delays
 - Ultimately saves money by avoiding delays, investigations and penalties
- ☐ Be aware of the consequences of non-compliance





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