



### **Benny Bogaerts**

Benny started his career at KPMG Advisory in 2001 as an advisor within IT Advisory where he has been involved in a series of external and internal IT audits. Over the years Benny specialized himself as a manager and later as a director in advisory services in the fields of Security Governance (ISO27001/2, NIST, etc.), IT GRC, Data Privacy, Security Transformation and Cyber Defense Services.

He conducted several national and international IT Security projects in different sectors. For most of these engagements he assisted clients in their strategy, architecture, framework design & implementation as well as managing (international) security transformation programs. Currently Benny is leading the Cyber Security & Privacy practice in Belgium and is an active member of the EMEA KPMG Cyber Competence Centre.

# KPMG CEO Pulse Survey Overview



## Survey themes

- Businesses have **transformed forever** by the pandemic.
- COVID-19 has **accelerated remote working** trends
- A **shift in focus to cyber security and connecting digitally with customers.**
- Cyber security risk is the #1 risk to growth**



Survey themes



Cyber related data

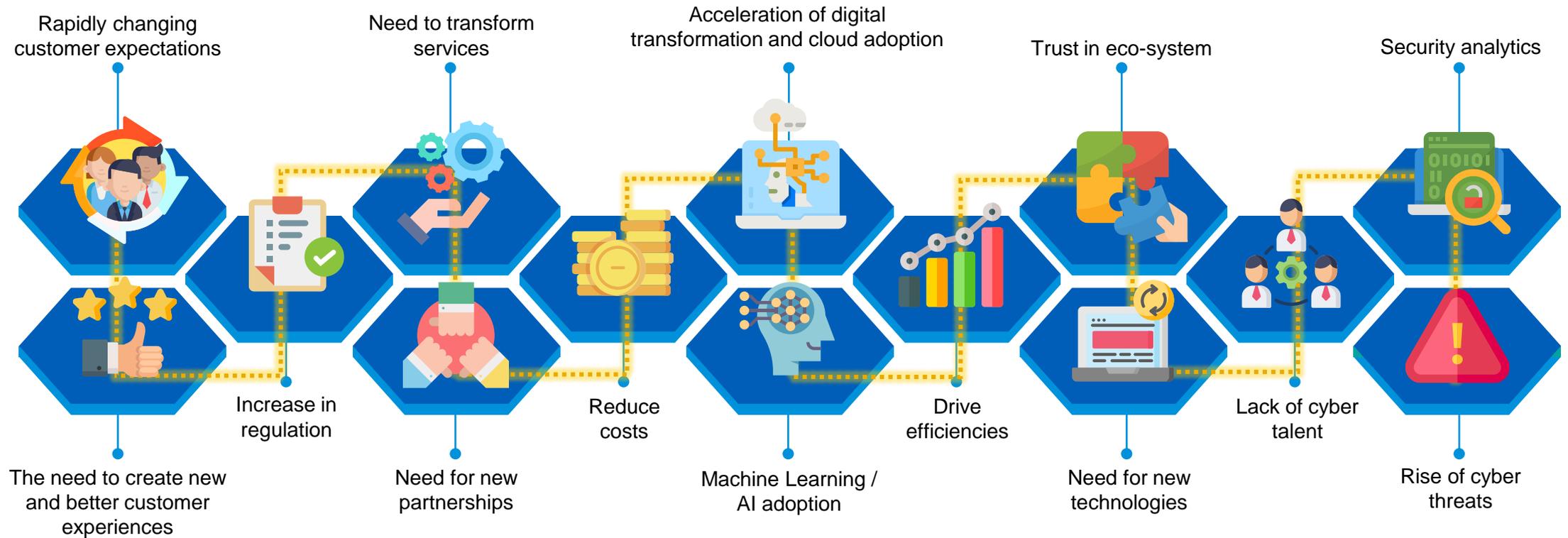


## —Top investments

- Data security measures
- Customer centric technologies.
- Healthy number (61%)** will continue to build on their use of digital collaboration and communication tools well beyond the global pandemic
- Accelerated by months** - Creation of next-generation operating model with digitized operations
- On-boarding new digital technology** is the primary driver for organizations M&A appetite for over 60% respondents.



# Cyber - a real consideration point



Business drivers and outcomes

Technology drivers and outcomes

Cyber drivers and outcomes



Supply chain risk has risen to become one of the top four growth risks facing today's organizations

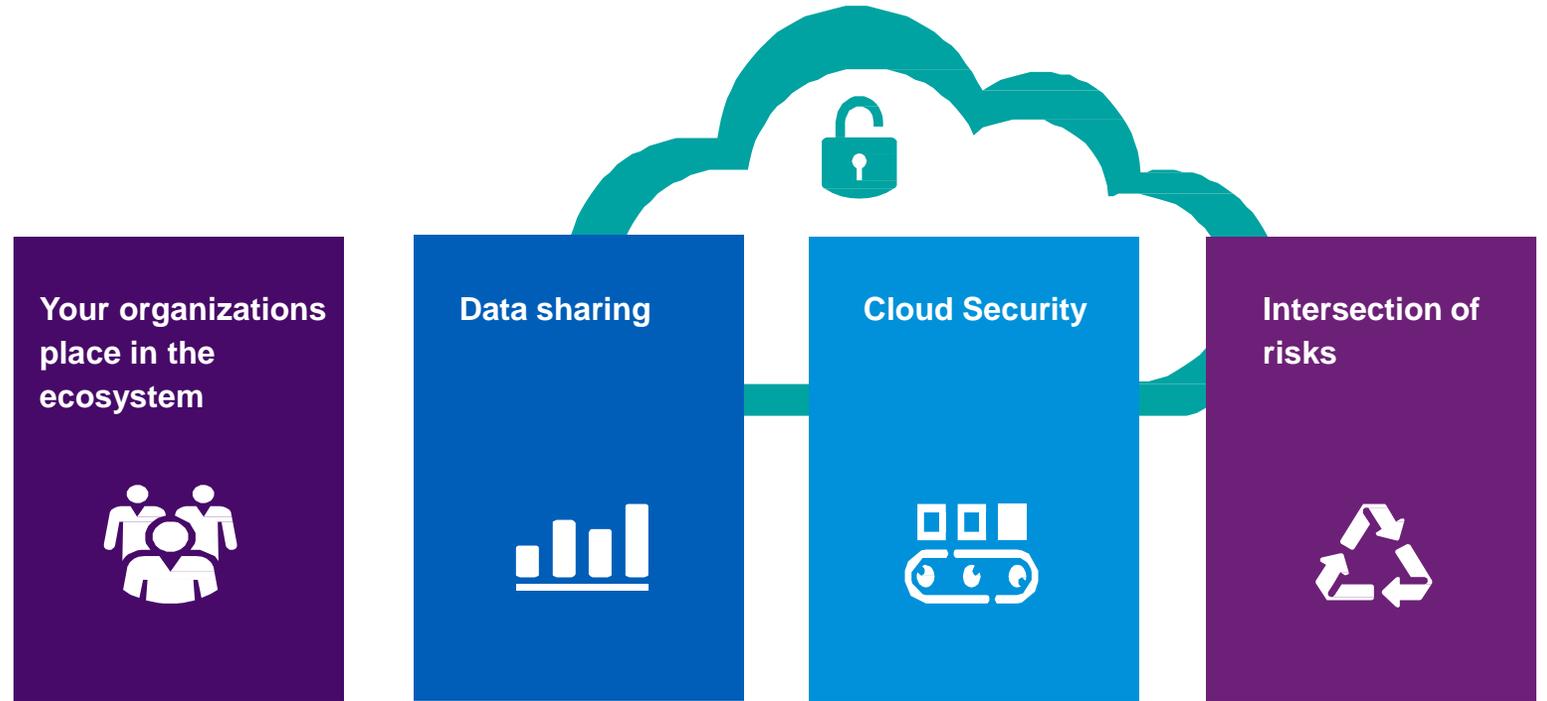


KPMG 2021 CEO Outlook Pulse Survey

# Managing security risk in the new ecosystem

The pandemic has brought into stark relief the need for complex digitally enabled ecosystems that will reliably and securely meet ever-evolving customer and business demands. Our thinking must evolve to match today's incredibly fast-paced, connected and rapidly changing world.

As challenging as it is today, identifying ecosystem risk is critical to understanding the potential threat to your organization. Clarity on the following is critical:



# The role of identity in a trusted eco-system



**Infrastructure**



**Identity**



**Information**

➤ **'Lift & Shift'** - Cloud Transition vs Cloud Transformation

- **A New Normal on an Old Model**
- Blurred Boundaries & Perimeter Fluidity
  - Verify Trust in Digital Identities
  - Identity-Centric Security

➤ **Digital Identities are the new Firewall**

# What should you be thinking about?



Is it safe to move my identity and access management capabilities to the cloud?



Does my access management solution meet the needs of my business?



How do I ensure my cyber access management solution is meeting my modern security needs?

**Business as usual is not an option. The biggest limitation is no longer the technology and what it can do, but the imagination of those who must deploy it.**

**Where do we start?**



Can I align my application security strategy with industry standards?



Is my organization tracking pertinent security and risk indicators?



Does our operating model enable flexibility for changing demands?

# Powered Identity



## Target Operating Model

Shapes how an IAM transformation plays through every layer of your organization



## Powered Execution Suite

A set of tools and processes designed to enable effective delivery of IAM projects

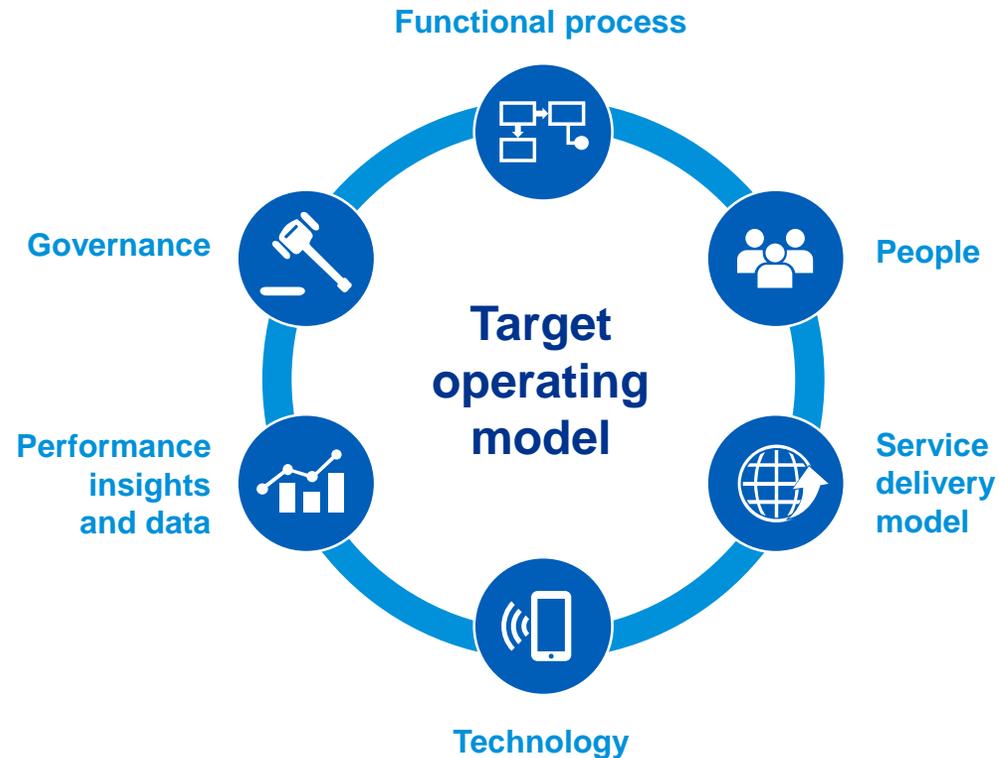


## Powered SailPoint Journey

Access to a pre-defined methodology that comprises the Powered Identity delivery cycle

- ✓ Faster Delivery
- ✓ Lower Cost of Delivery
- ✓ Certainty of Outcome
- ✓ Lower Risk
- ✓ Early Benefit Realization

# Target Operating Model



## Process

This frames your world. Everything that happens is part of a process.

## People

Who does what, the reporting lines, required skill sets, roles and responsibilities.

## Service Delivery Model

What will get done and where. Identification of what capabilities are delivered and how.

## Technology

The environments, applications and integrations that enable and automate your processes

## Performance insights and data

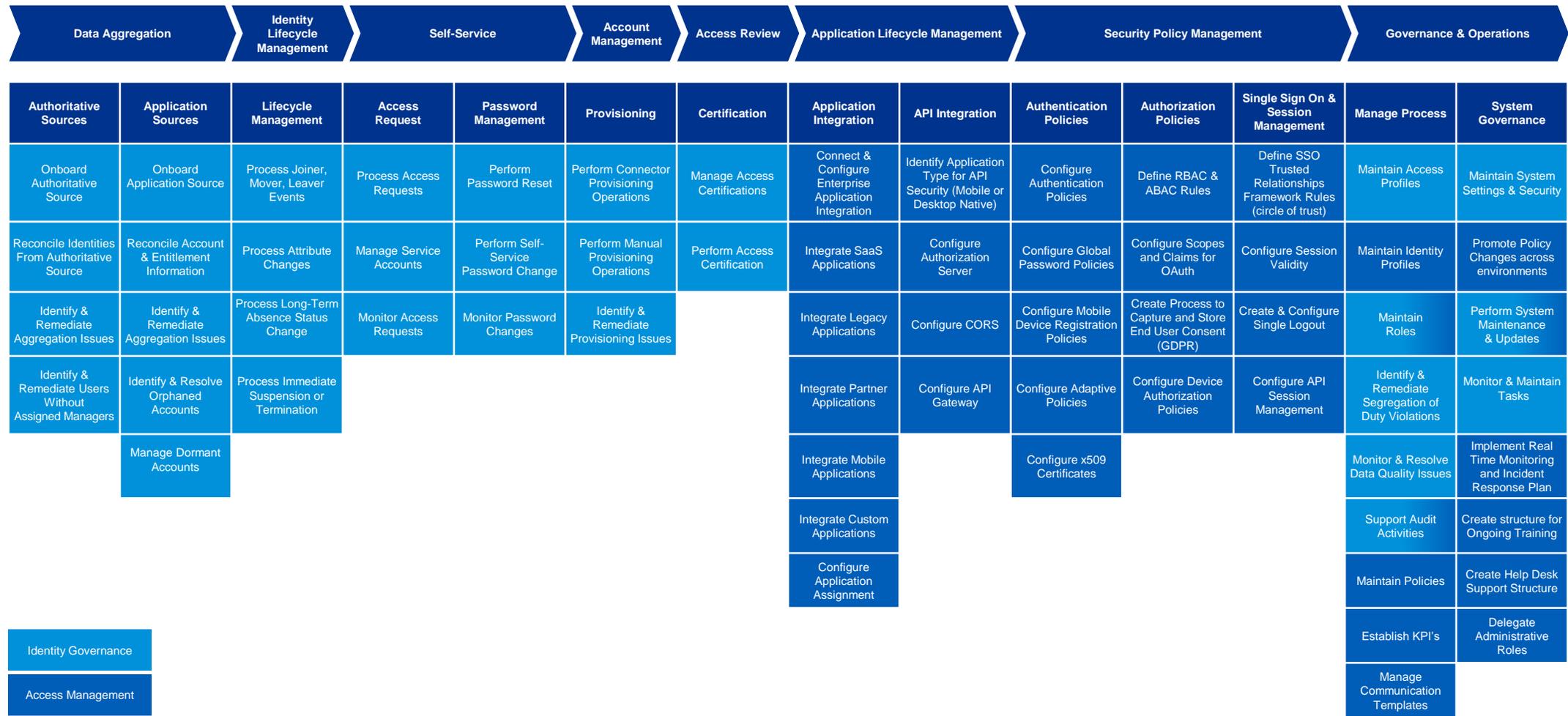
What will be reported and how? Defines the structure to drive business insights and optimized decision making

## Governance

How will it be overseen? Defines risks and controls for every process.



# Identity and Access Management Process Taxonomy



Identity Governance

Access Management



# Short term delivery cycle (MVP)



**Automated access request improves UX**

**Timely access termination for leavers**

**Access certifications provide necessary compliance controls**

- ✓ Target Operating Model
- ✓ Service delivery model
- ✓ As-is and to-be maturity
- ✓ SailPoint IdentityNow Build
- ✓ Requirements Traceability
- ✓ Design documentation
- ✓ Integration design
- ✓ Use and test cases
- ✓ Training material
- ✓ Configured processes
  - ❖ Leavers
  - ❖ Access requests
  - ❖ Certifications
- ✓ Configured Integrations
  - ❖ HR
  - ❖ Active Directory
  - ❖ Four additional applications

Base Package

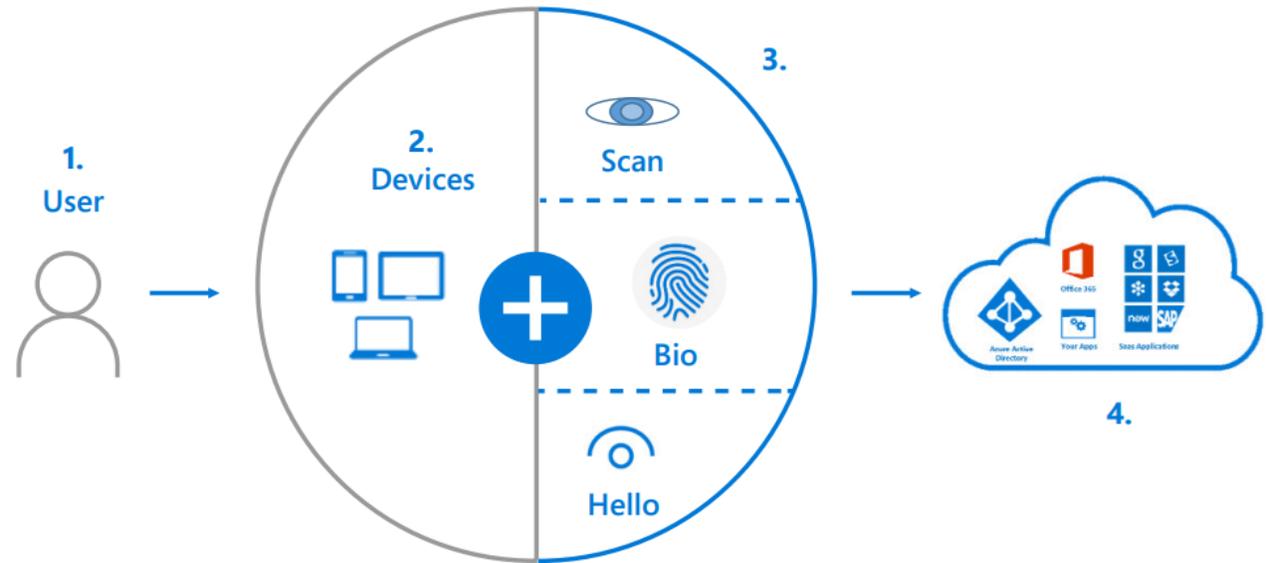
-  **Package 1** – PAM, Ticketing and MFA integration
-  **Package 2** – SAP application integrations (5 apps)
-  **Package 3** – Entitlement management – RBAC, SoD
-  **Package 4** – Onboarding packages (in multiples of 10)
-  **Package 5** – Process enablement packages (Movers, Joiners, Password Management)

Additional Packages

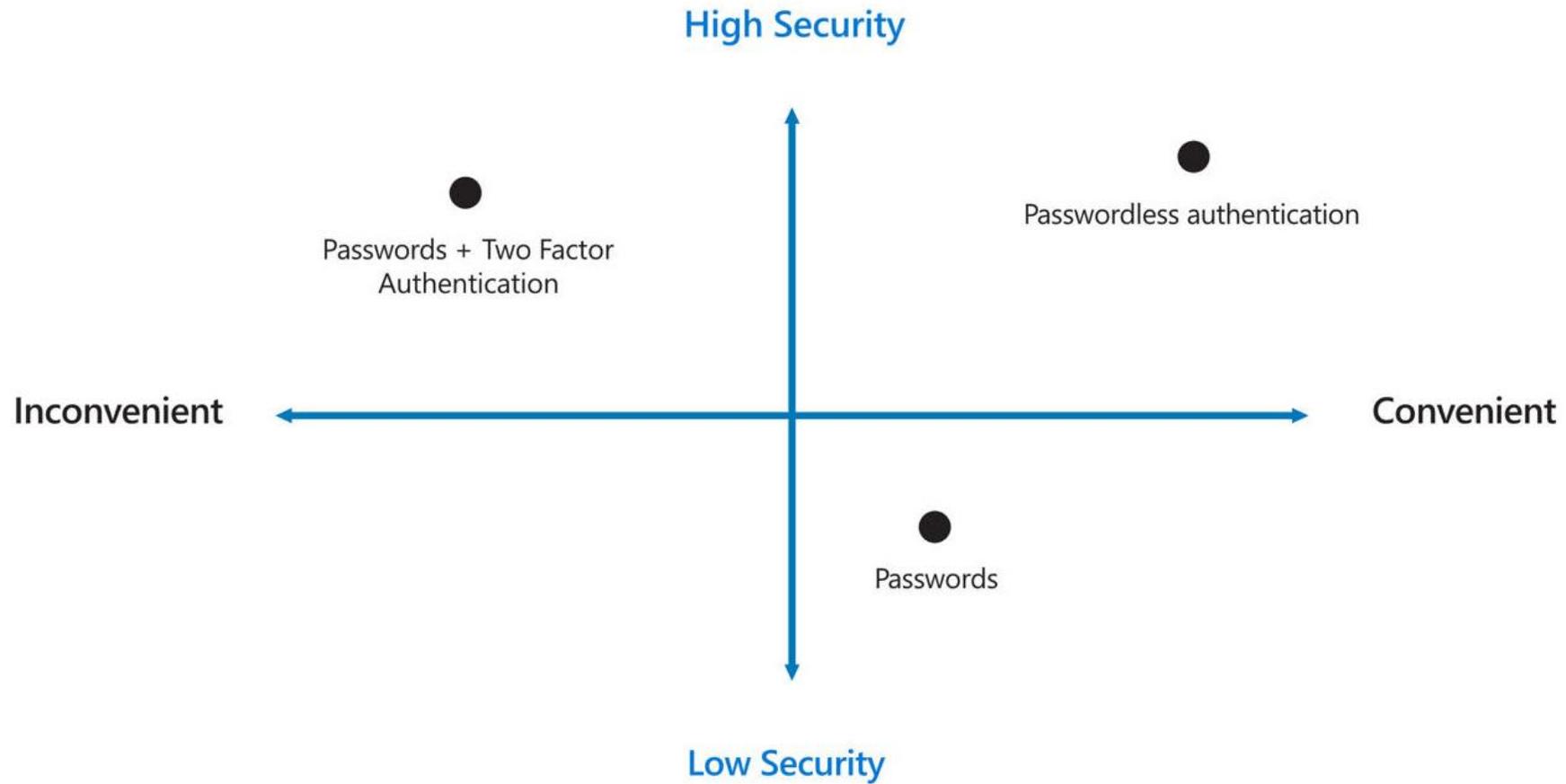
\* Four month Go-live with Base package

Moving beyond passwords should be a short-term objective

## Authentication is a key enabler for digital businesses



# Passwordless Authentication



# Wrap Up



1. Adopt an **identity based approach** to our digital journey to improve customer experience and engagement across all channels
2. Implement IAM capabilities that are **simple, scalable, and agile** to enable you to bring new customer experiences to market faster
3. Attention to operational efficiency and **core business value** is leading to greater standardization and cloud-based enablement of customer support functions.

Avoid **re-inventing the wheel** and keep it **pragmatic**

Managing security risks is like juggling plates, you need to divide your attention to those aspects that requires the most attention!





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