



KPMG Powered Evolution

Drive future transformation

enabled by Microsoft

Staying ahead in a changing world

You have accomplished the hard part. Your Microsoft transformation is largely complete and you are looking forward to realising the benefits of your new-look business function. As you migrate to 'business as usual', the project team is re-deployed and, finally, you are ready to move on. In doing so, you may become distracted from your transformation goals. **This would risk undermining all of the gains you've worked so hard to achieve.**

The challenge

Evolving regulatory changes, disruptive technologies, process improvements, and new market opportunities are likely to pose further challenges as your business moves forward.

Failing to keep up with the times could lead to your Microsoft platform becoming tomorrow's legacy system and your current leading practices begin to lag behind advancements of the future.

Retaining and fully utilising the skilled resources required for your transformation provides a particular challenge. Important bi-annual updates for your Microsoft platform need to be understood and implemented efficiently. But maintaining a dedicated team with particular skills and know-how that is only required every 6 months is not cost-effective to your business.

Deriving ongoing value from your transformation requires a more agile approach.

The solution

KPMG Powered Evolution delivers tested Microsoft capability combined with the leading practices and processes needed to help you remain flexible and agile in a world of evolving requirements.

Delivered through a highly-knowledgeable and effective multi-tier global delivery network, providing local and market insight, Powered Evolution offers the right blend of Microsoft skills and resources to support the ongoing change necessary to keep your business driving forward.

New features from cloud SaaS providers are often not deployed. Only **16%** of respondents adopted **50%** or more new features. Access the complete survey findings [here](#).

Source: Managing your SaaS cloud environment report, May 2020

KPMG Powered Evolution key components

Solution fulfillment team
Case management
Knowledge management
Patch and upgrade support
Tenant management



Configuration changes
Development and enhancements
Security and controls
Data integration
Interface services
Defect fixes

Release planning and management
Change management
Reporting



Governance. Manage — Control — Plan.

A forward-looking client-specific plan and change management services for an early assessment of new Microsoft releases, provide input to the change management process and critical oversight, account management, and performance against SLA reporting.

Base services. Maintain — Upgrade — Patch.

KPMG Service Desk provides a single point of contact for management of updates (including impact assessment), management of patching cycles and leveraging client-specific support content.

Enrichment services. Configure — Develop — Enhance — Secure.

Client-requested application configuration changes, enhancements, defect fixes, and feature adoption blueprint, report configuration, and data integration, as well as services to provide management with insights and assurance around control and security.

We're with you every step of the way

Whether KPMG Powered Enterprise has been used to transform your business, or an alternative route has been taken to this point on your journey, Powered Evolution is here to support your next steps.

Flexible

We provide the flexibility you need to continue your transformation journey with confidence.

Predictable

The right resources that can help just when you need them, while feeling assured about predictable ongoing costs.

Cost effective

Continue your transformation journey with agility and speed, without the need for capital investment.

KPMG Powered Evolution allows you to maximise the value from your Microsoft platform:

 <p>Continuity of resources from your implementation — mitigated transition</p>	 <p>Access to the broader set of KPMG resources — brings you the latest leading practice</p>
 <p>Care and maintenance of the Powered platform — keeps you going</p>	 <p>Scalability, and the right resources at the right time — overcome skills shortage</p>
 <p>Client-specific knowledge — understanding the impact of upgrades</p>	 <p>Enable faster adoption of emerging technologies — keeps you current</p>
 <p>Focus on your core competencies — not distracted by the day-to-day</p>	 <p>Maintain agility — respond to changing business environment</p>

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KPMG is a leader in Microsoft Cloud solutions

Together, KPMG and Microsoft create market-leading solutions that provide end-to-end cloud transformation solutions. We continue to scale across the globe to deliver meaningful business outcomes for our joint clients.



“ KPMG’s deep industry and process expertise, combined with the powered of our trusted cloud – spanning Azure, Dynamics 365 and Microsoft 365 – will bring the best of both organisations together to help customers around the world become more agile in an increasingly complex business environment ”

Satya Nadella

CEO Microsoft



To discover more about Powered Evolution, and the impact it can have on your business, visit home.kpmg/poweredevelopment

What comes next is powered by KPMG.

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