

# The productive employee

The health and safety of employees, customers and partners takes priority. Organizations cannot afford to neglect investing in proper measures to protect their most valuable asset: people.

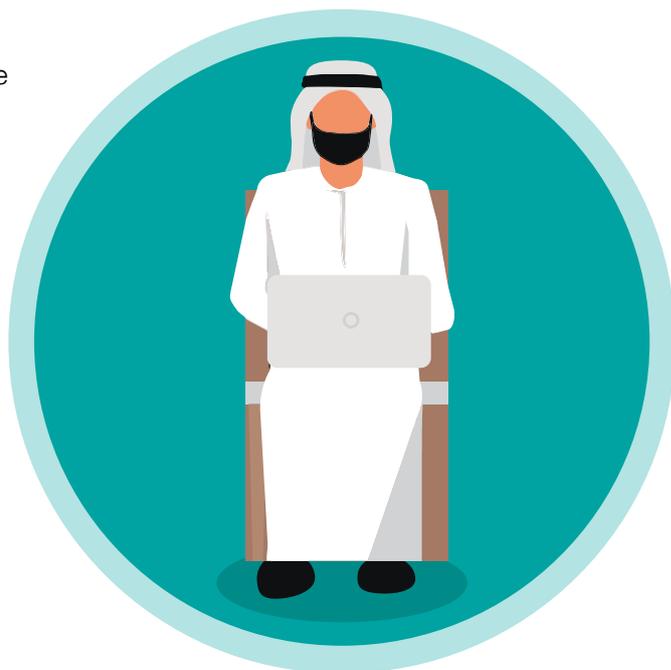
Today, precautionary and preventive health measures are commonplace in the public sphere, as well as in the workspace. Authorities, in particular the UAE Ministry of Human Resources and Emiratisation (MoHRE), played a role in establishing guidelines through Ministerial Decrees. Implementation of protocols may be considered a part of the “Reaction” phase of the KPMG Covid-19 4R model. Such protocols are required before proposing productivity and performance measures in subsequent phases (Recovery, Resilience and the New Reality).

## Remote working

As companies around the globe resume their activities, HR leaders are working to sustain productivity and performance, especially in a remote working environment. This is perhaps less of a challenge in the UAE, as approximately one-quarter of employees (23%, 39% globally) are expected to continue to work predominantly from home or remotely. In the next 12–24 months, it is expected that half of the workforce (52% locally, 45% globally) will work at a physical office.

The use of technology remains key to achieving high levels of performance in a post-pandemic environment. From an HR service and technology perspective, 58% are expecting to make large investments in virtual working technology to support remote working over the next 12-24 months.

The adoption of relevant tools is critical to encourage employee productivity, facilitate virtual collaboration and information exchange.



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